



QUALITY POLICY

At Intecol, we are committed to excellence in the production of socks and tights, recognizing Quality Management as a fundamental pillar for our prestige, continuous, and sustainable growth. Our commitment to quality is based on the following principles:

- **Customer and Stakeholder Focus:** We define strategies and plan our production aiming for the full satisfaction of our Customers and other stakeholders, understanding and meeting their needs and expectations.
- **Competence and Motivation:** We value our employees, promoting the continuous development of their skills and motivation. This results in increased productivity, innovation, and a reduction in defective products.
- **Social Responsibility:** Promote practices that ensure the well-being of our employees, communities, and other stakeholders. We encourage a fair, safe, and inclusive work environment, supporting social initiatives that benefit society.
- **Compliance and Responsibility:** We strictly comply with all applicable legal, regulatory, and other requirements, ensuring our social and environmental responsibility.
- **Innovation and Continuous Improvement:** We are committed to the continuous improvement of the effectiveness of our Quality Management System, adopting innovations that promote the efficiency, sustainability, and excellence of our processes and products.
- **Environmental Sustainability and Climate Action:** Minimize the environmental impact of our operations by adopting sustainable practices. This includes waste reduction, efficient use of natural resources, recycling, and responsible management of chemicals. Implement strategies to reduce our carbon footprint, actively contributing to climate change mitigation. This involves improving energy efficiency, using renewable energy sources, and promoting eco-friendly design in our products.

Our quality policy is the foundation of our success and is essential for achieving Customer satisfaction and the sustainability of our business. We will continue to evolve, adapting to changes and always seeking continuous improvement.

Póvoa de Varzim, February 2, 2024